

PROVINCIAL VISION

FOR THE ORGANIZATION OF FRENCH-LANGUAGE HEALTH AND SOCIAL SERVICES IN MANITOBA



VISION STATEMENT

PREAMBLE

The Conseil communauté en santé du Manitoba's (CCS) provincial vision for 2020 to organize French-language health and social services can only be achieved with the involvement of a wide range of partners. The complexity of the issues associated with the health and social services systems as well as with the communities concerned calls for the establishment of new sustainable collaborations. In addition, creativity and innovation will be fundamental to the process and reflections.

The human resources component is fundamental to the delivery of French-language health and social services and constitutes a specific objective of CCS's strategic plan. Initiatives that include the organization of services and human resources need to unfold in a mutually reinforcing way.

The vision for organizing French-language services covers a full range of health and social services throughout the continuum with a focus on wellness, health promotion and primary health care.

Care without borders, an integrated network of ongoing quality primary health care and social services in French to better serve all French-speaking Manitobans.

PRINCIPLES

Active offer of French-language health and social services to ensure comparable and equitable access.

Providing access for all Francophones to French-speaking professionals who act as a gateway to primary health care, with a special but not exclusive focus on vulnerable clients (young children, seniors, newcomers, etc.)

Offer of quality and efficient people-centred French-language health and social services.

Collaboration, partnership and networking taking into account the complexity of the province's health and social services system.

NINE KEY STRATEGIES FOR VISION IMPLEMENTATION

01

Ensure that all stakeholders are aware of the provincial vision and the importance of French-language health and social services and of the need to request them;

02

Build on the Francophone community's strengths and achievements in the area of French-language health and social services (anchor points and governance) and on the Manitoba government's health and social services priorities;

03

Adapt and anchor the *Accès Santé* model at the heart of the CCS provincial vision for the organization of French-language health and social services and support the proponents who are facilitating the model;

04

Bring together and engage the Regional Health Authorities (RHAs) to create favourable conditions for the roll-out of this vision and support the development of inter-RHA French-language service agreements;

05

Promote and facilitate collaboration between the province's health and social services facilities and agencies that are mandated to serve the French-speaking population;

06

Match clients with French-speaking professionals through innovative approaches to promote the coordination of services and client referrals;

07

Maximize the use and integration of new information technologies to implement services, without neglecting direct services to the population;

08

Base action on research, conclusive evidence and assessments to better understand the expectations and adequately meet the needs of the French-speaking population;

09

Increase CCS's involvement in its contribution to planning, prioritizing and assessing French-language health and social services with the RHAs, the Child and Family Services Authorities (CFS Authorities), the Department of Health and the Department of Family Services and Labour.



DESCRIPTION OF CCS'S ROLE

To fully lead the implementation of its vision of the organization of French-language health and social services in Manitoba, CCS needs to:

01

Be the driving force to initiate and support deployment of the vision by fostering collaboration and networking among the system partners.

02

Assist and support the development and implementation of innovative models and solutions by the system partners.

03

Influence the planning, prioritization and assessment of the mechanisms implemented by health and social services system stakeholders to serve the French-speaking population .

"ACCÈS SANTÉ" MODEL

A POINT OF ENTRY FOR WINNIPEG FRANCOPHONES

